

Anti-social Behaviour

Support for our customers

Insec Security
028 9020 0080

Choice has appointed Insec Security to provide assistance to tenants whenever problems are encountered in relation to Anti-social Behaviour (ASB). This may include problems with excessive noise or threatening behaviour.

Please note the following:

- This service is only available to Choice tenants outside office hours.
- Tenants should continue to report all cases of ASB to the Services Centre on 0300 111 2211, during normal office hours.

- Any tenant who has concerns for their own safety, or believes that a crime has been committed, should contact the PSNI.
- Tenants living in sheltered housing schemes should continue to report all cases of ASB directly to their Scheme Co-ordinators or to the Services Centre on 0300 111 2211, during normal office hours.

- Insec Security will only visit the person who is causing the ASB. Insec will not visit the tenant making the complaint. This process is to ensure confidentiality is maintained.

Please contact the Association if you require further information regarding this service.



**TACKLING
ANTI-SOCIAL
BEHAVIOUR
TOGETHER**